

Troubleshooting

Things to look for if a post isn't displaying how/where you expect it to

Post Type

Make sure the post type is correct for the post.

For past events like seminar talks, you may need to change them from '*Event*' to a normal '*Post*'.

See [Seminar Series Events](#).

When switching post types, sometimes the sidebar or a featured image will automatically be added but is not desired. To remove these, you will need to change the post back to the default 'post' type and then mark 'Hide Featured Image' and select 'No Sidebar'. See [Changing Post Types](#)

Shared Posts / Events

Sometimes posts or events just act funky across the sites. If updating an event from one site makes it look weird on the other, you can always unselect the 'Publish on' option and edit them independently.

Metadata / Taxonomies

Make sure all metadata is assigned. Example taxonomies that are used to filter posts on various pages are:

- Category
- Tag
- Associated CCEH Center
- P&F Project Year

News / Post Grids

If news or post items look funny in grids - or if there are blank spaces where an item should be - check that the post has a featured image and some sort of text on the page or that an excerpt is filled out.

The main news feeds for each site ([CCEH](#) / [CIHD](#)) shows each post's title, date, and excerpt next to the featured image. If there isn't a featured image, it is fine, but doesn't look as nice, so if possible, add one - even if it's just the CIHD logo or something like that...

For example, the [CCEH home page](#) has a grid of news items on it. The grid depends on the featured image and the excerpt to populate the elements. If an item has neither, it will just have an empty space where that post should be. If a post is composed of just an image, you can either add text to describe the images on the post itself (which WordPress will use as the page's excerpt) or you can enter text manually into the excerpt field. For seminar talks that have past and have been changed to be type 'Post', you can add the presenter's image as the featured image.

Revision #9

Created 1 April 2025 15:57:46 by Megan Bowler

Updated 14 April 2025 16:36:48 by Megan Bowler